

# TRANSFORMING NURSE LEADER ROUNDING: EVERY PATIENT, EVERY DAY

COMBINING HIGH TECH WITH HIGH TOUCH FOR GUARANTEED  
PATIENT EXPERIENCE IMPROVEMENT

## ELEVATE HCAHPS SCORES

### ✓ PROVEN STRATEGY

Nurse leader rounding is a proven strategy, but staffing shortages and budget constraints make it hard to reach every patient daily.

### ✓ INNOVATIVE APPROACH

Readiness Rounds changes that. Our innovative platform merges cutting-edge technology with personal care, ensuring daily patient interaction — whether in-person or via digital touchpoints — so every patient feels valued.

### ✓ GUARANTEED RESULTS

We're so confident in our impact on your HCAHPS scores that we put our financial success on the line. Your success is our commitment.

## HOW IT WORKS



### Prioritized Rounding

Our platform intelligently prioritizes patients based on their needs, allowing nurse leaders to focus their time and attention where it's most needed.



### Digital Feedback Links

For patients not visited in person, our system sends a digital feedback link each afternoon, enabling them to share their experiences and concerns in real time.



### Automated Service Recovery

Feedback is automatically routed to the appropriate teams for immediate resolution, ensuring that any issues are swiftly addressed.

## PROVEN BENEFITS

### Enhanced Patient Experience

Every patient feels heard and valued, leading to higher HCAHPS scores and improved hospital reputation.

### Efficient Resource Allocation

Nurse leaders can concentrate on the most critical patients while still maintaining daily contact with all.

### Proactive Service Recovery

Immediate distribution of patient feedback ensures rapid issue resolution, improving overall patient care.

### Financial Assurance

Our financial risk-sharing model demonstrates our commitment to delivering measurable results, with our success directly linked to yours.

**Guaranteed Daily Patient  
Interaction—Backed by  
Financial Accountability**

**Contact Us**



800-705-3401



[www.readinessrounds.com](http://www.readinessrounds.com)

# Guaranteed Daily Patient Interaction

Now with Financial Accountability

Our Readiness Rounds platform sets a new standard in patient care by guaranteeing daily engagement with every patient. This feature ensures no patient is left out, combining high-tech efficiency with the high-touch care that patients deserve. We are so confident in our platform's ability to improve patient experience that we put our financial success on the line.



## Patient Care Journey: From Prioritization to Guaranteed Accountability



**PATIENT  
PRIORITIZATION**



**NURSE LEADER  
ROUNDING**



**DIGITAL  
FEEDBACK**



**SERVICE  
RECOVERY**



**FINANCIAL  
RISK-SHARING**



## Ready to Elevate Your Patient Experience?

Contact us to learn more about how our platform can transform your hospital's patient experience and HCAHPS scores.

**Readiness  
Rounds**  
*Helping Make Hospitals Safer.*

**Use Readiness Rounds for  
guaranteed improvement.  
We go financially at risk.**

**Contact Us**



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